
The solution CUSTOMER MONITOR[®] offers a wide range of monitoring and diagnostic tools to watch over the IT environment and devices.

First, we recommend you to get familiar with the [philosophy of setting the Online monitoring \(Watches\)](#) [1] and then read more about the individual functions for monitoring and diagnostics from the left menu below.

Note : The nearest innovation of settings and displaying of Watches on the CM portal will also bring templates for typical monitoring scenarios.

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Links

[1] <https://www.customermonitor.eu/how-cm-works-0/monitoring-and-diagnostics/introduction-setup-online-monitoring-watches>