

Outages of email services

Published on Customer Monitor (https://www.customermonitor.eu)

Customer Monitor provides tools for monitoring of your mail systems.

Thanks to CM-Watches, it's possible to track basic functionality of mail systems via <u>standardized</u> response from POP3 and SMTP servers [1].

More complex options are provided by CM Watch with condition <u>Email looping test</u> [2], which monitors real submission and reception of mails through different servers.

.

If you use CM Watch to monitor the function of E-mail services, the operator will be informed in advance about occurence of the problem.

Date:

02/11/2012

Links

- [1] https://www.customermonitor.eu/how-cm-works-0/monitoring-and-diagnostics/outages-email-services/responses-pop3-smtp-protocols
- [2] https://www.customermonitor.eu/how-cm-works-0/monitoring-and-diagnostics/outages-email-services/email-looping-test-watches