

Detection of outages of servers and computers with installed C-Monitor client

Detection of outages (server down) runs on the basis of an ongoing online communication between the CM Server and C-Monitor client. The C-Monitor client contacts the CM Server every 15 to 30 seconds (the interval depends on license and the current setting of the CM server) and if this connection isn't accomplished, interval for notification of outage is being counted.

Minimal outage times for notification according to the type of C-Monitor client license:

Premium (Server/Workstation) **1 min**

Standard (Workstation) **1 min**

BASIC (Server/Workstation) **15min**

This applies for all supported operating systems: MS Windows, Linux/FreeBSD, (Mac) OS X.

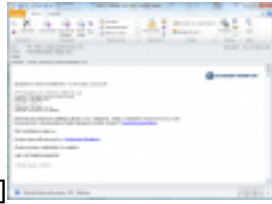
Date:

12/17/2012 External Links:

[Nastavenie sledovania výpadkov zo strany CM Servera](#) [1] Images:



[2]



[3]



[4]

Links

[1] <https://www.customermonitor.eu/node/486>

[2] https://www.customermonitor.eu/sites/default/files/1_37.png

[3] https://www.customermonitor.eu/sites/default/files/2_31.png

[4] https://www.customermonitor.eu/sites/default/files/3_23.png