

To simplify distribution of commonly used files for your customers, you have an option to create your own archive of files on CM portal. It's accessible through the Login screen at the bottom left (do not login to CM portal) and of course you need to have the access address to CM portal with a custom domain.

The archive is configured under a logged Maintainer at *Admin zone -> My profile, global settings -> tab Archive of files*. You have 100MB of free space available. You may either have your archive displayed with, or without mutual files in public space of the archive on CM server (the option *Don't show default installation and update files of CM server in the archive*).

The above described procedures only apply to CM servers intended for rent of the solution. Maintainers with a custom CM Server set all of their shared files as a public archive. Help to sharing files on independent servers is provided individually

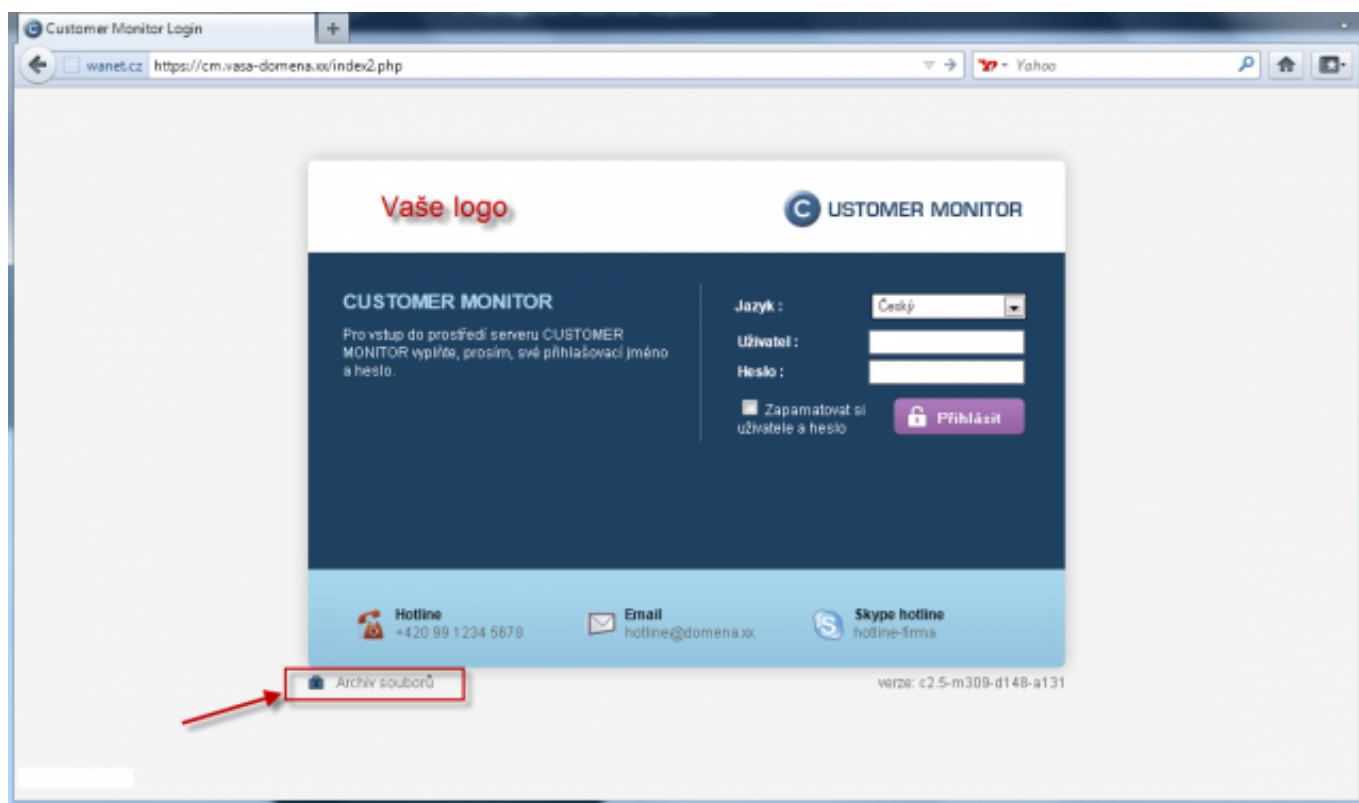


Image: Vstup do archívu cez Úvodnú prihlasovaciu obrazovku do CM portálu

The screenshot shows the Customer Monitor web interface. The top navigation bar includes 'Admin zóna', 'Prehliadanie a Vyhodnotenie', and 'Customer Desk'. The user is logged in as 'John Smith'. The main content area is titled 'Môj profil, globálne nastavenia' (My profile, global settings). Below this, there are several tabs for different settings: 'Všeobecné nastavenia', 'Vzdialený prístup', 'Log v CM', 'Príhlasovacia obrazovka', 'Nastavenia pre zákazníkov a počítače', 'Výhodné oprávnenia pre nových zákazníkov', 'C-Desk hl. nastavenia', 'C-Desk poštadávky', 'Špeciálne email. notifikácie', 'Archív súborov', 'Interné editované súbory', and 'Inštalčný súbor C.M Setup.exe'. The 'Archív súborov' tab is selected. It shows a list of files in the archive with columns: 'Zmazať', 'Poradie', 'Súbor', 'Popis', 'Typ linky', 'Text linky', and 'Text nad linkou'. The files listed are: 'More Merit 6.6.0.16.exe (22.6 MB)', 'WinGolf.exe (1.3 MB)', and 'Gteng.exe (72 MB)'. Below the list, there is a section for 'Nastavenia archívu súborov' (Archive file settings) with a checkbox for 'Nezobrazovať v archíve prednesené inštalčné a aktualizčné súbory CM servera' (Do not show in archive presented installation and update files CM server) which is checked. The page is in Slovak and the browser is Google Chrome.

Image: Nastavovanie Archívu súborov

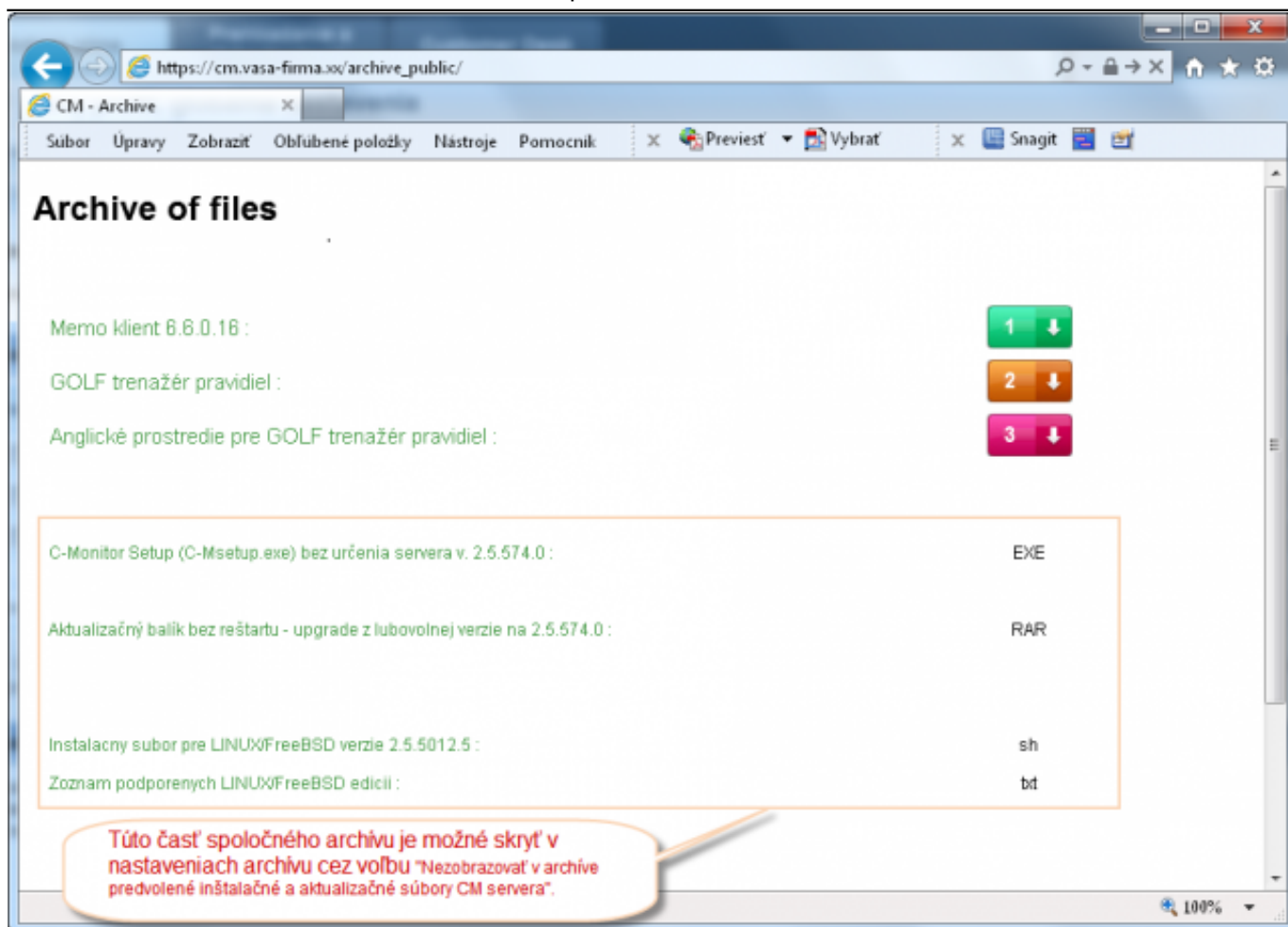


Image: Ukážka nadefinovaného archívu súborov

Date:

03/02/2012



[1]



[2]



[3]

Links

[1]

https://www.customermonitor.eu/sites/default/files/Prihlasovacia_obrazovka_vstup_do_archivu.png

[2] https://www.customermonitor.eu/sites/default/files/Archiv_CM.png

[3] https://www.customermonitor.eu/sites/default/files/Ukazka_nadefinovaneho_archivu_0.png