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## **Customer Monitor finds application in monitoring, where you need:**

### **Monitoring of networks**

- Availability of critical network elements
- Quality and permeability of network connections
- Configurable monitoring of other parameters through SNMP or HTML protocols
- Monitoring in networks separated from the internet (thanks to autonomously working C-Monitor client)

### **Monitoring of servers**

- Conventional and non-conventional methods of testing server functionalities
- Load of hardware and software server sources
- Status of services, files, events, programs, parameters from the server environment...
- An option to extend the monitoring by other functions through scripts (i.e. via VBS)

### **Monitoring of work stations**

- Monitoring without affecting the privacy
- Basic monitoring with no need of additional configuration
- All functions from server monitoring available

### **Automation of operations based on monitoring**

- Simplified notification working immediately after its setting
- Customized notification via SMS messages, emails, reports, logging into files, events
- Launching of an exact command or program on the basis of status from monitoring
- Restart of services based on a status from monitoring
- Chaining of operations activated from monitoring

### **Reporting, archiving of data and notification**

- Detailed reports up to 60 days
- Selected information and summary reports up to 18 months
- Statistics for comparison, informing the clients

### **Monitoring in accordance with the standards**

The Monitoring is developed in accordance with the standards ISO 20 000-1:2005, 27001:2005, 9001

Concrete solutions may be realized by the Components:

[CM Online Watches](#) [1]

[CM Connection Guard](#) [2]

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### **Links**

[1] <https://www.customermonitor.eu/components/cm-monitoring#Watches>

[2] <https://www.customermonitor.eu/components/cm-connection-guard>